

Fire & Flood Restoration Technician



- ✓ CPL t/a Rainbow International is a leading Fire, Flood and Specialist Cleaning Company
- ✓ We have been providing Fire and Flood Clean-up Services for almost 20 years
- ✓ Covering the South East of England, we operate across East and West Sussex, Surrey, Kent and London, for both commercial and residential clients
- ✓ We provide a 24/7, 365 days a year emergency call-out service
- ✓ Use the latest technologies for flood and water damage clean-up, drying and specialist cleaning

Service Overview:

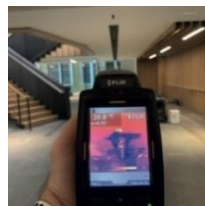
We clean, sanitise, and dry out commercial and domestic properties affected by fire, flood, accidental damage, and vandalism. We provide this service both directly to insurance companies and on behalf of commercial and domestic customers. Specialised cleaning including high level cleaning, mould remediation, building façade cleaning, including DOFF steam cleaning and media blasting.

Purpose of the Role:

- To implement the technical and marketing systems of CPL t/a Rainbow International in the cleaning and restoration of items at domestic and commercial sites.
- To obtain the highest justifiable value of all insurance and commercial instruction coming into the business.
- To obtain all relevant information and photos from site to ensure commercial admin has all relevant information to produce accurate costings and quotations to meet targeted profit.

Due to continued expansion, CPL t/a Rainbow International are recruiting for Fire and Flood Restoration Technicians for both our Sussex and Kent branches.

For the right candidates, we are offering a competitive salary, pension, company uniform, use of company van and opportunities for overtime and for future career progression.



- Assist in the planning of site work and the preparation of risk assessments and method statements.
- Ensure all equipment; consumables required for the job are ready and are in good working order for the start of the job. Also ensure that technicians have the right certifications and experience to do the work.
- Communicate instructions to colleagues to complete tasks and use resources in a cost effective and efficient manner to achieve targeted profitability on the job.
- To use resources effectively and profitably with the aim of achieving targets set whilst satisfying the needs of the customer.
- To promote and maintain health and safety in the workplace in addition to on work sites at all times, whilst performing all enquires and allocated duties to quality standards set or desired. This will involve site visits to ensure technician is following method and risk assessment instructions (e.g., PPE).

- Manage the maintenance, cleaning and tidying of vehicle and equipment, with all equipment up to statutory safety standards. Actioning any defects to a conclusion of repair and referring issues to your immediate Manager. Records of repair history must be maintained.
- Manage the maintenance, cleaning and tidying of the warehouse, with all equipment to the statutory safety standards and stored in a safe and tidy location. Referring any issues to your immediate Manager. Records of repair history must be maintained.
- When necessary, assist the administration staff in answering incoming enquiries or outgoing requests either by use of phone or post.
- To promote good working relationships with customers, potential customers, and fellow staff, at all times.
- Protecting the image of the brand by ensuring, vehicles, equipment and staff portray a clean, organised, safe and tidy image.
- To assist in training and ongoing training.
- Continuously working on your personal development and experience. This will involve giving some of your personal time to this end.
- Carry out moisture surveys and drying techniques as required.
- Pack & remove contents to various storage locations.
- Liaise with customers/loss adjusters/builders/insurance companies/policy holders etc.
- Prepare equipment for use and ensure instruments used are calibrated.
- Ensure van is equipped, clean and serviced according to manufacturer's guidelines.
- Ensure own, and others, health and safety and that technicians are fully trained on all aspects relating to their role.
- Review and make recommendations for new methods and techniques with Team Manager, sharing knowledge and experience.
- Be part of our weekly 24/7 'on-call' rota on a pro rata basis.
- Our offer includes the use of a company van, uniform, pension, overtime opportunities.

Essential Skills:

- Clean driver's licence
- Good communication and customer soft skills
- Experience with android devices
- The successful applicant will have to pass a DBS (CRB) check
- Can do attitude
- Good problem solver and decision making
- Good time keeping
- Teamwork, adaptable, and organised
- Interested in continuously working on personal development and experience.

Desirable Skills (not essential as training given):

- BDMA
- Building construction knowledge
- IPAF and PASMA
- Technical knowledge of water and fire, accidental damage restoration.

To find out more:

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